

Intake & Outcomes in ShelterPact

Detailed instructions with real ShelterPact screenshots

Interface reviewed October 12, 2026. Screenshots show fictional demo records. Available features and actions depend on organization modules, permissions, and record state.

Open custody episodes, complete guided placements and dispositions, and review release requirements, financials, and documents.

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Intake an Animal Using an Existing or New Record

Intake creates the custody episode connecting an animal to the admission event, people, found or pickup location, incident, case, and initial observations. Search permanent records before creating a new identity.

Before you begin: Have the admission type and reason, known identifiers, owner or source person, pickup details, and any incident or case number available. Open Shelter / Intake.

Step-by-step instructions

1. Select New Intake. Choose Existing Animal when the animal is already recorded, or Create New Animal only after checking for a duplicate.
2. For an existing identity, select the correct animal. For a new animal, enter name, species, primary breed, sex, altered status, color, microchip, animal status, and notes as known.
3. Choose Intake Type and Intake Reason. These are separate fields: the type classifies the admission while the reason explains why it occurred.
4. Link Source Incident and Related Case when the admission resulted from field work or an investigation. Leave unrelated links unset.
5. Record Found / Pickup Address using Enter Address or Use Existing Address. Add pickup/location details and jurisdiction to distinguish the location from the person's home address.
6. Link the Owner when known. Choose Source Person Role and Source Person for a finder, surrendering person, reporting party, custodian, transporter, or other source. Use New to add a person when necessary.
7. Record Initial Condition, Property / Items Received, Legal / Custody Notes, and Additional Notes. Separate observed condition from a formal clinical assessment.
8. Review the animal and event details, then select Create Intake or Create Animal & Intake. Confirm the resulting intake number, linked animal, and custody state.
9. Assign housing, review applicable holds, and record required medical assessment and documents. Confirm any configured automatic intake hold actually appears.

Fields and meanings

Field / control	What to review
Intake Type	Stray, Owner Surrender, Seizure, Protective Custody, Bite Quarantine, Transfer In, or Other in the inspected form.
Intake Reason	An organization-managed list, separate from the type.
Owner and Source Person	Ownership and the source event role are distinct.
Found / Pickup Address	Where the admission event occurred; it may differ from the person's residence.
Initial Condition and Property	Arrival observations and items received with the animal.

Screenshots

Figure 1. Existing Animal intake links a permanent identity to a new admission episode.



ShelterPact

ANIMAL CARE SOFTWARE

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Shelter

SHELTER

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ShelterPact Demo User

Northstar Valley Animal Services - SD

Demo User

 New Intake

New Intake

Choose an existing animal or create the animal record during intake.

 Existing Animal

 Create New Animal

Animal

Search/select existing animal

Use this when ShelterPact already has a record for the animal.

Intake Type

Stray

Intake Reason

Select a reason...

Managed by your organization under Settings → Configuration → Intake Reasons.

Source Incident

None

Related Case

None

Found / Pickup Address

Enter an address now or select an address already in ShelterPact.

Enter Address

 Use Existing Address

Street Address

123 Main St or location description

Address Line 2

Apartment, unit, building, etc.

City

State

DEMO-I-0010 · Oliver

Stray

• AVAILABLE

In agency custody

Direct intake

None

Owner unknown

[illegible]

Figure 3. The saved custody episode connects the admission details, location, people, and restrictions. (part 1 of 2)



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Search ShelterPact...

+ New

ShelterPact Demo User
Northstar Valley Animal Services · Demo User

Back to Intake & Custody

Custody Episode

I26-000001

A26-000001 · Harbor · Dog

Operational Status

PENDING EVALUATION

Custody Context

In agency custody

Discuss

View Animal

Intake Details

The complete custody record for this intake.

Intake Type

Stray

Intake Reason

Stray / Unknown Owner

Intake Date / Time

10/12/2026, 3:39:37 AM

Jurisdiction

Not recorded

Found / Pickup Location

Where the animal was found, picked up, surrendered, or seized.

Address

100 Example Lane, Northstar Valley, NC

Address Record

L26-000001

Location Details

Fictional help-center example: finder brought dog to the shelter.

Holds & Quarantine

Release restrictions associated with this animal during custody.

Manage

No active holds or quarantine restrictions.

People

Owner

Unknown / none

Finder

Taylor Hayes

Related Records

Source Incident

Direct intake / none

Related Case

None

Record Metadata

Created

10/12/2026, 3:39:37 AM

Last Updated

10/12/2026, 3:39:37 AM

Figure 3. The saved custody episode connects the admission details, location, people, and restrictions. (part 2 of 2)

Condition & Notes

Intake observations and custody documentation.

Initial Condition

Alert on arrival. Full intake assessment pending.

Property / Items Received

Blue collar; no identification tag.

Legal / Custody Notes

Not recorded

Additional Notes

Demo-only training record for Help Center screenshots.

Practical checks

The animal status default should be reviewed. Select a status consistent with evaluation and restrictions rather than assuming Available.

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Troubleshooting

What you see	What to check
The animal already has active custody	Review the existing episode; do not create a second admission for the same continuous stay.
The record exists but lacks housing	Assign a physical location through the housing workflow.
A reason is missing from the list	Have an authorized administrator review Settings / Configuration / Intake Reasons.

Review a Custody Episode and Prepare for an Outcome

A custody episode describes a particular stay. Its connected animal identity remains available after that episode is closed.

Before you begin: Open Shelter / Intake and select the intake number, or use the linked intake in the animal header.

Step-by-step instructions

1. Confirm the intake number and animal number. Review operational status and whether the animal remains In agency custody.
2. Review Intake Type, Intake Reason, Intake Date / Time, and Jurisdiction to confirm the admission context.
3. Review Found / Pickup Location, People, Source Incident, and Related Case. Open the linked records when more context is needed.
4. Review Holds & Quarantine and the Condition & Notes sections, including initial observations, property, and legal notes.
5. Open View Animal to assess current housing, medical concerns, restrictions, and lifecycle readiness.
6. Select the correct movement or outcome pathway for the actual event. A draft or a date passing does not by itself close custody.
7. After a completed outcome, review the animal and episode again. Confirm the correct disposition is recorded and custody has the expected state.

Screenshots

Figure 1. The custody detail view preserves the admission event and linked records. (part 1 of 2)



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+ New

ShelterPact Demo User
Northstar Valley Animal Services · Demo User

Back to Intake & Custody

Custody Episode

I26-000001

A26-000001 · Harbor · Dog

Operational Status

PENDING EVALUATION

Custody Context

In agency custody

Discuss

View Animal

Intake Details

The complete custody record for this intake.

Intake Type

Stray

Intake Reason

Stray / Unknown Owner

Intake Date / Time

10/12/2026, 3:39:37 AM

Jurisdiction

Not recorded

Found / Pickup Location

Where the animal was found, picked up, surrendered, or seized.

Address

100 Example Lane, Northstar Valley, NC

Address Record

L26-000001

Location Details

Fictional help-center example: finder brought dog to the shelter.

Holds & Quarantine

Release restrictions associated with this animal during custody.

Manage

No active holds or quarantine restrictions.

People

Owner

Unknown / none

Finder

Taylor Hayes

Related Records

Source Incident

Direct intake / none

Related Case

None

Record Metadata

Created

10/12/2026, 3:39:37 AM

Last Updated

10/12/2026, 3:39:37 AM

Figure 1. The custody detail view preserves the admission event and linked records. (part 2 of 2)

Condition & Notes

Intake observations and custody documentation.

Initial Condition

Alert on arrival. Full intake assessment pending.

Property / Items Received

Blue collar; no identification tag.

Legal / Custody Notes

Not recorded

Additional Notes

Demo-only training record for Help Center screenshots.

Practical checks

Reclaims, adoptions, and rescue transfers close custody when completed. Foster placement is temporary care that maintains shelter custody.

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Troubleshooting

What you see	What to check
The episode and animal status seem different	Review each field's purpose; an operational status is distinct from the custody episode state.
A release is blocked	Review the active holds and workflow's eligibility findings before proceeding.

Complete an Adoption Through the Guided Workflow

The adoption pathway organizes eligibility, adopter selection, financial review, required documents, and final completion. It should be used for the actual disposition rather than a manual status change.

Before you begin: Open Shelter / Movements & Outcomes / Adoptions. Confirm the animal's identity and that your organization has approved the adoption.

Step-by-step instructions

1. Select the animal and Start Adoption, or open an existing item in Recent Adoption Workflows. Available animals are shown by default; Show All In Custody supports authorized exception review.
2. At Eligibility, review active custody, status, holds, and medical readiness. Resolve blocking issues through their source workflows before continuing.
3. At Adopter, select the existing person or use Add Person. Review Open Person, confirm the correct adopter, and add Adoption notes.
4. At Financial, prepare required fees when applicable. Review charges, outstanding balance, and optional fees. Optional charges are not required simply because a fee exists in the catalog.
5. Complete eligible payment or authorized correction actions through Financial when necessary. Select Mark Financials Reviewed after intentionally reviewing the charges and policy.
6. At Documents, review the automatically generated agreement or use the available generation control. Select Review & Sign or Open Full Document Record to review content and signer slots.
7. Finish the required fields, signatures, and document completion under your organization's process. Mark Documents Reviewed only after the required paperwork is complete.
8. At Final Review, confirm the animal, adopter, current eligibility, financial review, balance, and documents. Select Complete Adoption only when the event is authorized and ready.
9. Verify the completed workflow and animal outcome/custody state. Provide the final document and receipt through the supported delivery process.

Screenshots

Figure 1. Stage 1 checks whether the animal can proceed. (part 1 of 2)

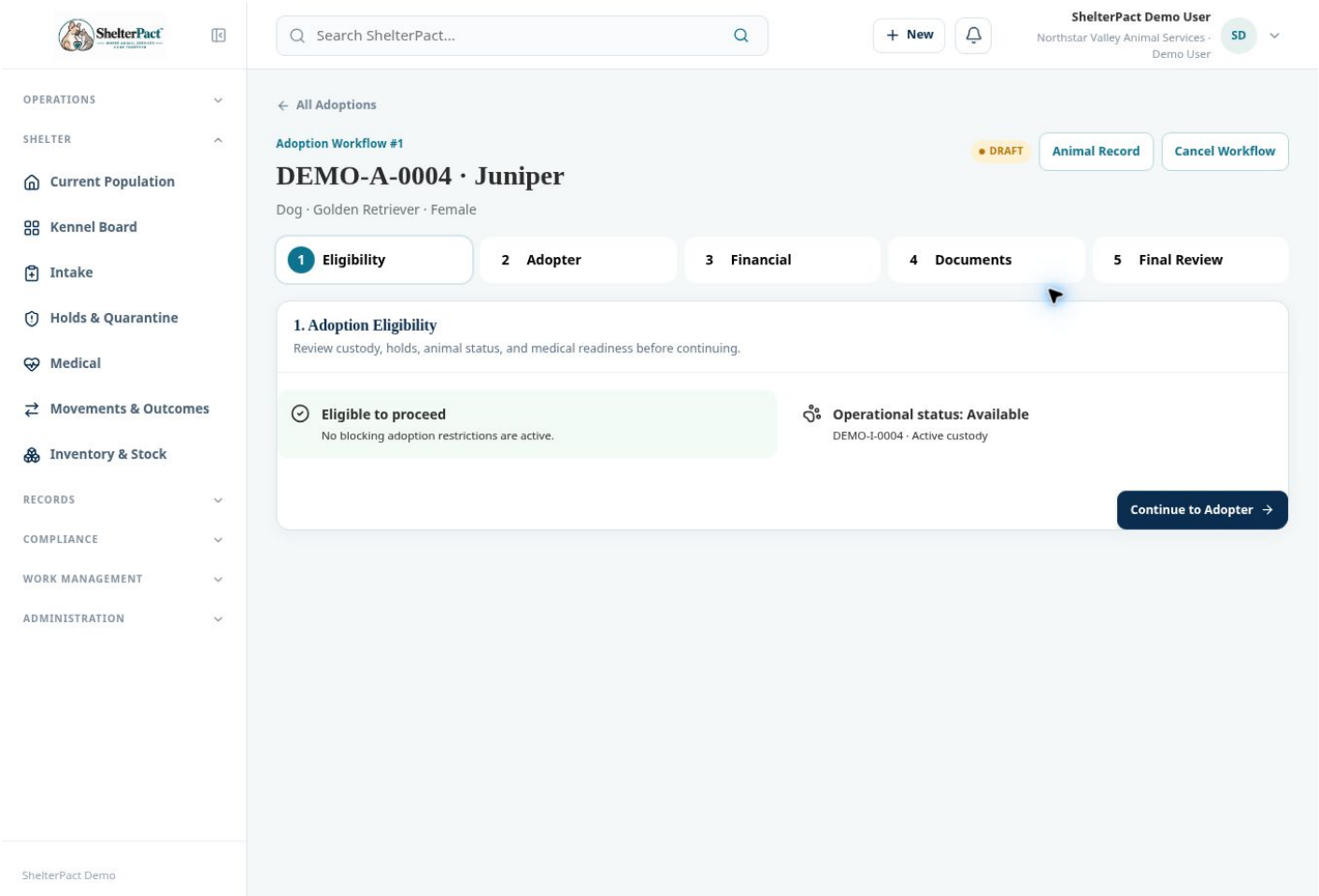


Figure 1. Stage 1 checks whether the animal can proceed. (part 2 of 2)

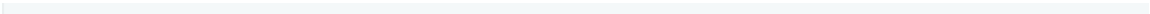


Figure 2. Stage 2 links the adopter and workflow notes. (part 1 of 2)



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+ New

ShelterPact Demo User
Northstar Valley Animal Services · Demo User

← All Adoptions

Adoption Workflow #1

DEMO-A-0004 · Juniper

Dog · Golden Retriever · Female

Eligibility

2 Adopter

3 Financial

4 Documents

5 Final Review

2. Select Adopter

Choose an existing person or add the adopter without leaving the workflow.

DEMO-P-0004 · Jordan Reeves

+ Add Person

Jordan Reeves

Selected adopter

Open Person

Adoption notes

Synthetic adoption workflow awaiting final review.

← Back

Continue to Financial →

Figure 2. Stage 2 links the adopter and workflow notes. (part 2 of 2)

Figure 3. Stage 3 distinguishes required and optional fees from review status. (part 1 of 2)



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+ New



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SD

← All Adoptions

Adoption Workflow #1

DEMO-A-0004 · Juniper

Dog · Golden Retriever · Female

Eligibility

Adopter

3 Financial

4 Documents

5 Final Review

3. Financial Review

Fees follow your organization policy. Nothing is required unless the fee is explicitly configured as Required.

Charges\$0.00

Balance due\$0.00

ReviewPending

No fees are required or added for this adoption.

Available fees

+ Adoption Fee · \$40.00 · optional

+ Rabies Vaccination · \$5.00 · optional

+ License Fee · \$15.00 · optional

\$ Review financials intentionally.

Optional charges may be removed before payment. Required charges need fee-override permission to remove.

Mark Financials Reviewed

← Back

Continue to Documents →

Figure 3. Stage 3 distinguishes required and optional fees from review status. (part 2 of 2)

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Figure 4. Stage 4 shows generated paperwork and required signer progress. (part 1 of 2)

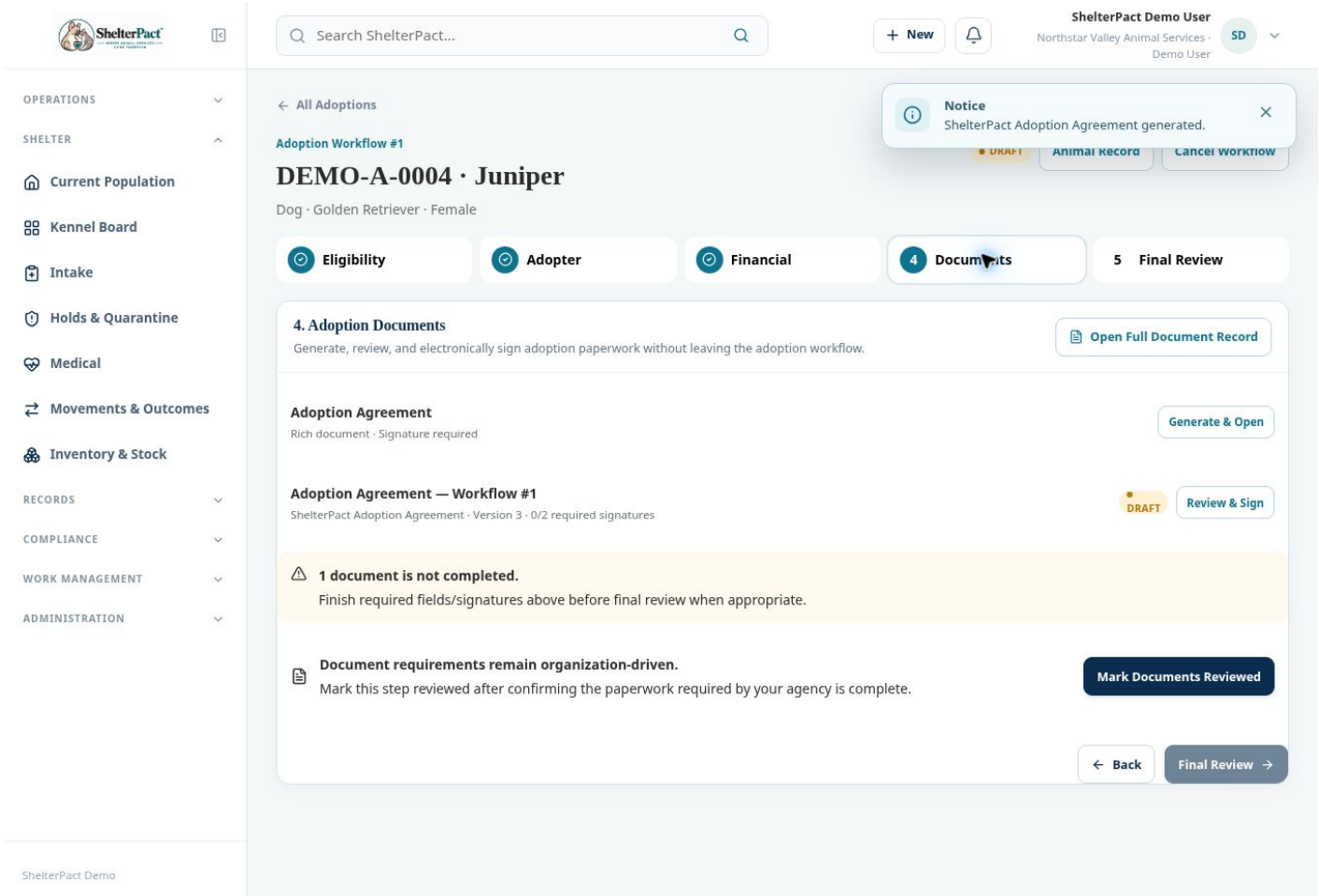


Figure 4. Stage 4 shows generated paperwork and required signer progress. (part 2 of 2)

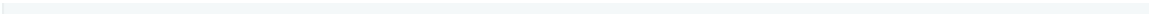


Figure 5. Final Review summarizes eligibility, adopter, financials, and documents. (part 1 of 2)



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+ New



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Northstar Valley Animal Services · Demo User

← All Adoptions

Adoption Workflow #1

DEMO-A-0004 · Juniper

Dog · Golden Retriever · Female

DRAFT

Animal Record

Cancel Workflow

Eligibility

Adopter

Financial

Documents

5 Final Review

5. Final Review

Confirm the adopter, financial review, documents, and current animal eligibility before closing custody.

Animal DEMO-A-0004 · Juniper Eligible	Adopter Jordan Reeves Linked person	Financial Pending \$0.00 balance due	Documents Pending 1 workflow document(s)
---	---	--	--

← Back

Complete Adoption

Figure 5. Final Review summarizes eligibility, adopter, financials, and documents. (part 2 of 2)

Practical checks

Entering Documents can generate an agreement automatically. Reopen the existing workflow rather than creating duplicate paperwork for the same adoption.

Troubleshooting

What you see	What to check
The balance is zero but review is Pending	Intentionally review financials and use Mark Financials Reviewed; a zero balance is not the same as a completed review.
A document has 0/2 required signatures	Open it and complete the configured signer slots before finalization.
The animal cannot proceed	Resolve the current restriction; an exception requires the applicable authority and permissions.

Reclaim an Animal to a Verified Owner or Custodian

Reclaim checks release eligibility and ownership before returning an animal. A historical relationship or selected person alone does not prove current ownership or lawful custody.

Before you begin: Open Movements & Outcomes / Reclaims. Have approved identity and ownership evidence, current compliance information, and required release paperwork available.

Step-by-step instructions

1. Select an animal currently in custody and Start Reclaim, or resume a draft in Recent Reclaim Workflows.
2. At Eligibility, review active restrictions, ownership warnings, rabies and licensing warnings, and boarding-day context. Use Refresh when the underlying record was updated.
3. At Owner / Custodian Verification, select the reclaiming person or use Add Person. Open the person record and review recorded identification and proof information.
4. Document how identity and ownership or lawful custody were verified. Include a legitimate exception or supervisor authorization when applicable under agency policy.
5. Review Reclaim Financials. Boarding days are used when the boarding fee is added or required; they do not by themselves create a charge. Review all relevant configured fees.
6. Complete payment or an authorized fee correction when required, then intentionally mark the financial step reviewed.
7. Generate or open the reclaim paperwork, review its content and required signers, and complete the document requirements before marking the step reviewed.
8. Use Final Review to confirm eligibility remains current, the person is verified, and financial and document requirements are met. Complete the reclaim only when release is authorized.
9. Review the completed outcome, custody state, receipt, and final release documents. When using a public reclaim link, share it only with the intended recipient through the approved process.

Screenshots

Figure 1. An active quarantine hold blocks the inspected reclaim draft. (part 1 of 2)

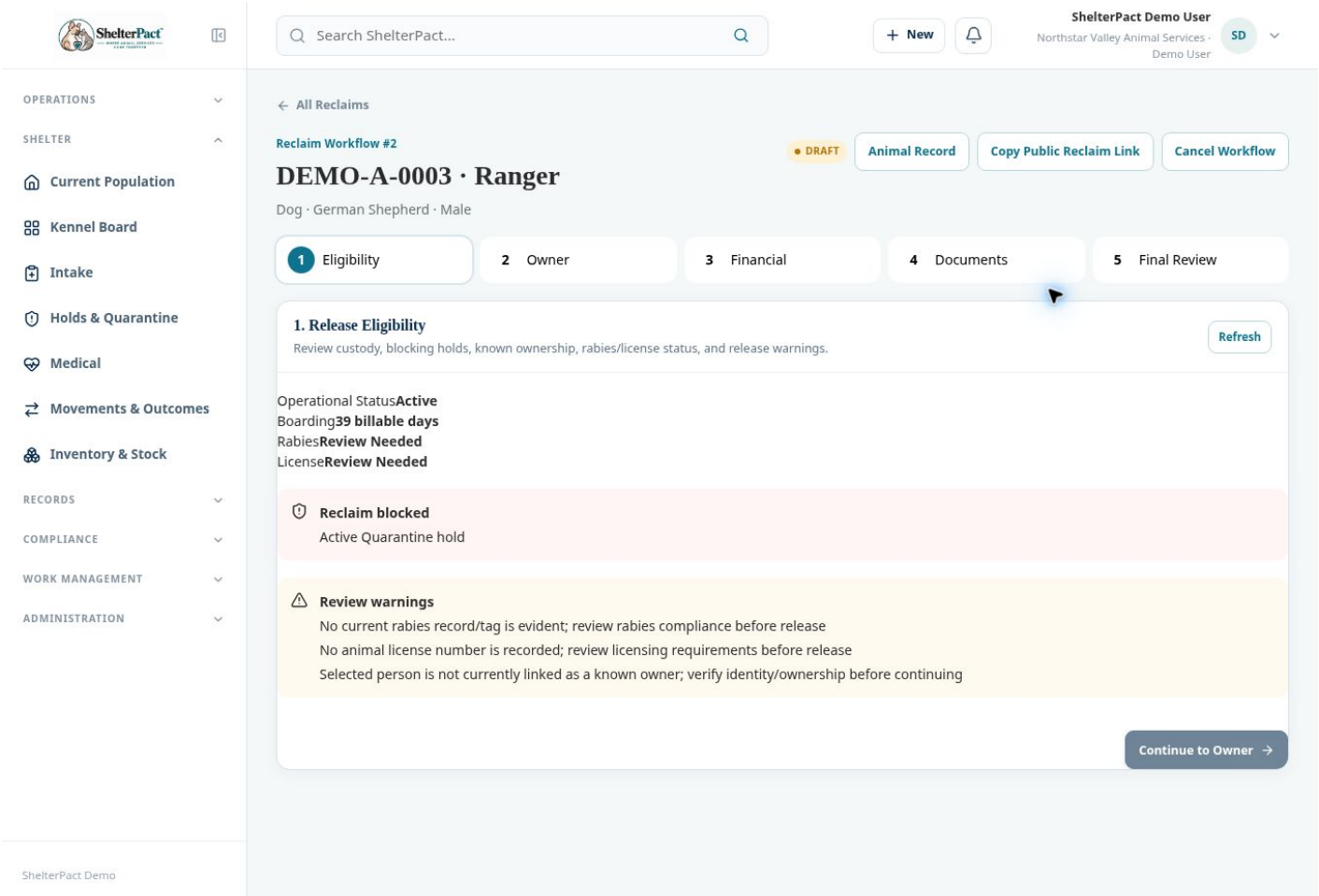


Figure 1. An active quarantine hold blocks the inspected reclaim draft. (part 2 of 2)

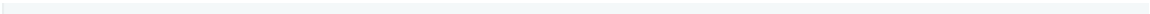


Figure 2. Owner verification records the person and how authority to reclaim was established.



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+ New

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Northstar Valley Animal Services · Demo User

All Reclaims

Reclaim Workflow #2

DEMO-A-0003 · Ranger

Dog · German Shepherd · Male

Eligibility

Owner

Financial

Documents

Final Review

DRAFT

Animal Record

Copy Public Reclaim Link

Cancel Workflow

2. Owner / Custodian Verification

Select the reclaiming person and record how staff verified ownership or lawful custody.

+ Add Person

Reclaiming Person

DEMO-P-0003 · Taylor Hayes

No current owner relationship found

Confirm identification and proof of ownership/custody before release.

ID TypeDemo Record

ID NumberSYNTHETIC

Proof of OwnershipNot recorded

Person RecordOpen record

Ownership / Identity verification notes

Synthetic demo verification.

Record the proof reviewed and any exception or supervisor authorization. Do not attach identity-document photos unless your agency policy allows it.

Ownership verification

Reviewed · 9/26/2026, 12:15:25 PM

Verified

Practical checks

A hold review date being overdue does not authorize releasing the animal.

Troubleshooting

What you see	What to check
Selected person is not a known owner	Review the proof and document lawful custody; do not treat the selector as verification.
Boarding days seem unexpected	Review the custody period and agency billing policy before adding or collecting the fee.
The public link is unavailable	Use the staff workflow and check organization configuration and the available permissions.

Process an Owner Surrender

The guided surrender pathway verifies the animal and surrendering person, records the surrender details, reviews fees and documents, and creates the custody intake on completion.

Before you begin: Open Movements & Outcomes / Owner Surrenders. Verify that the person has authority to surrender the animal and that the animal does not already have an active custody episode.

Step-by-step instructions

1. Select an existing animal outside active custody, or use Add Animal & Start Surrender when a permanent identity must be created.
2. At Animal, confirm the number and descriptors. Review any blocking active-custody condition and current ownership warnings.
3. At Owner, select the surrendering person and verify ownership or lawful authority under agency policy. Reuse the person record when it exists.
4. At Surrender Details, enter the effective Intake Date / Time and Surrender Reason / Notes.
5. At Financial, review required and optional surrender fees. Complete the appropriate collection or authorized adjustment and financial review.
6. At Documents, review the surrender agreement and configured signature requirements. Complete the document before final review when required.
7. At Final Review, confirm the animal, person, surrender details, financials, and paperwork. Complete the surrender only when authorized.
8. Review the created intake/custody episode and animal state. Arrange housing, applicable restrictions, and intake care.

Screenshots

Figure 1. Animal verification can block a surrender when custody is already active. (part 1 of 2)

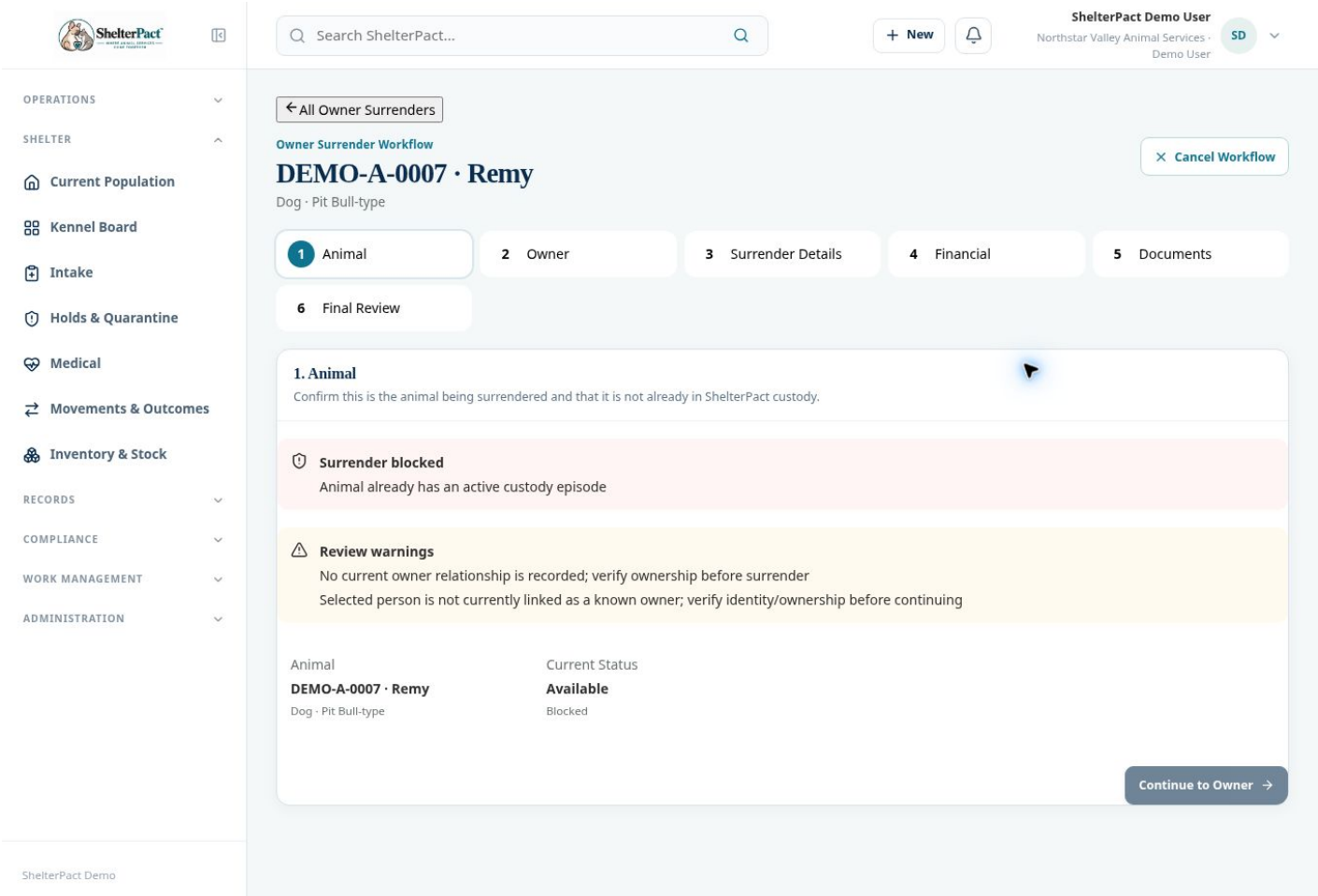


Figure 1. Animal verification can block a surrender when custody is already active. (part 2 of 2)

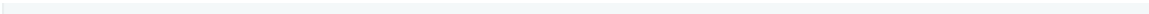


Figure 2. Surrender Details records the effective admission date and reason. (part 1 of 2)

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+ New

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Northstar Valley Animal Services

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SD

All Owner Surrenders

Owner Surrender Workflow

DEMO-A-0007 • Remy

Dog - Pit Bull-type

Animal

Owner

Surrender Details

Financial

Documents

Final Review

Cancel Workflow

3. Surrender Details

Record why the animal is being surrendered and the effective intake date.

Intake Date / Time

mm/dd/yyyy, --:--

Surrender Reason / Notes

Moving, landlord restrictions, behavior, owner health, financial hardship, other history...

Back

Continue to Financial

Figure 2. Surrender Details records the effective admission date and reason. (part 2 of 2)

Practical checks

Creating a separate intake and then attempting a surrender for the same stay can produce an active-custody blocker. Use the correct pathway for the event.

Troubleshooting

What you see	What to check
Animal already has an active custody episode	Review the existing admission; do not create a second episode just to complete surrender paperwork.
The person is not a current owner	Verify authority and document the basis before accepting the surrender.

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Place an Animal in Foster Care and Manage Returns

Foster Care records temporary care with a caregiver while preserving shelter custody. Its placement dates, return timing, instructions, and paperwork remain part of the animal's history.

Before you begin: Open Movements & Outcomes / Foster Care. Confirm the caregiver is approved under agency policy and the animal has appropriate custody and eligibility.

Step-by-step instructions

1. Review Pending Foster Placements and Active Foster Placements before starting another workflow for the same animal.
2. Select the animal and Start Foster Placement. Review its identity and any restriction or existing-placement warning.
3. At Foster Caregiver, choose the existing person or Add Person. Confirm the person and contact information before continuing.
4. At Placement Details, enter Placement Date / Time, Expected Return / Review Date, and Foster Instructions / Notes.
5. Use Save & Continue to proceed when the details are correct. Review the foster agreement and complete its required fields and signatures.
6. At Final Review, verify the animal, caregiver, placement dates, instructions, and documents before completing placement.
7. Confirm the placement in Active Foster Placements and check that shelter custody remains open. Review expected-return or review dates as operational follow-up.
8. When the animal returns, use the placement's available return controls and record the actual return information. Review current housing and movement history afterward.

Screenshots

Figure 1. The caregiver step reuses a permanent person record. (part 1 of 2)

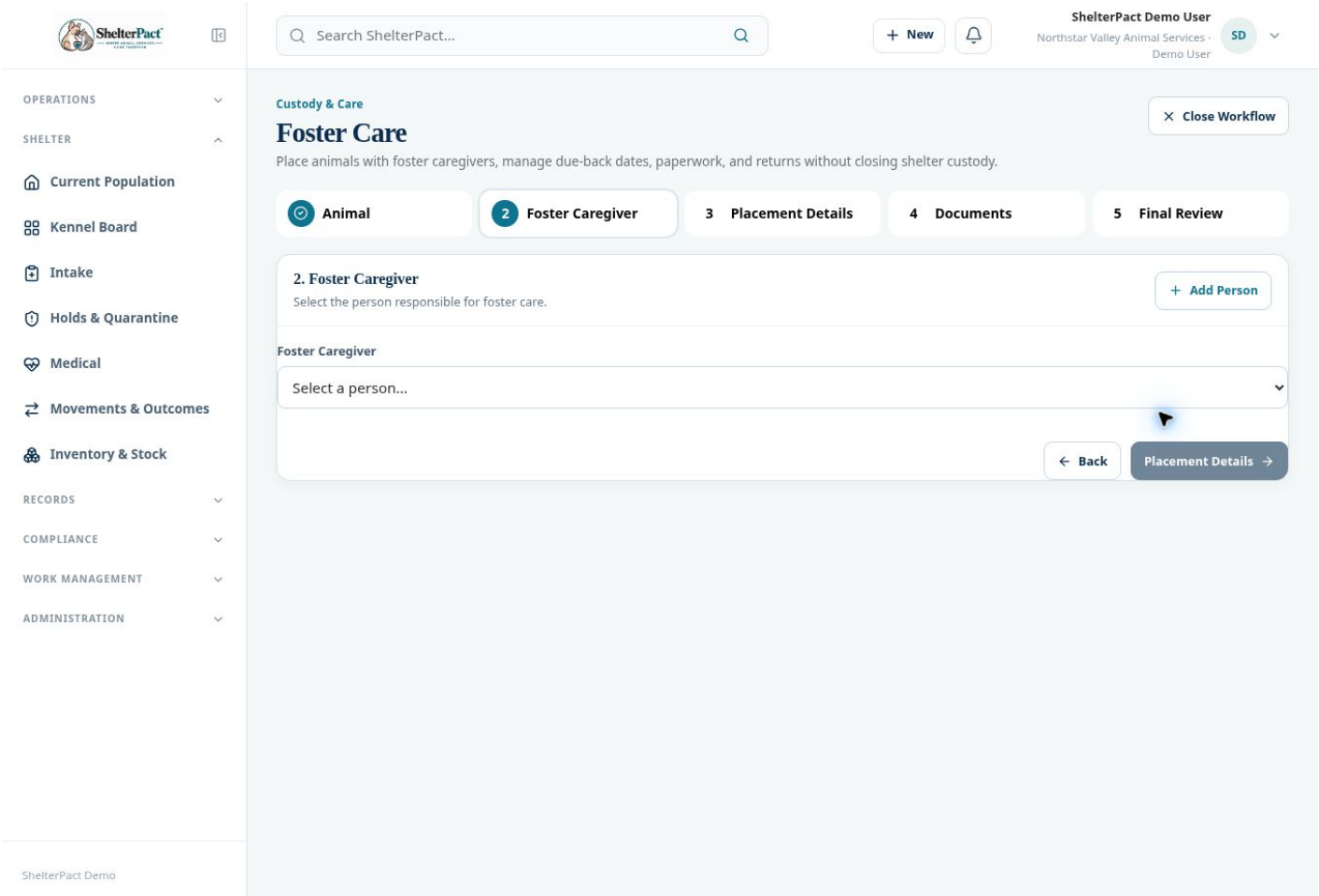


Figure 1. The caregiver step reuses a permanent person record. (part 2 of 2)

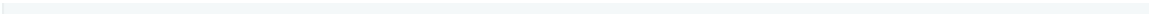


Figure 2. Placement Details records release date, expected return/review, and instructions. (part 1 of 2)



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+ New



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SD

▼

Custody & Care

Foster Care

Place animals with foster caregivers, manage due-back dates, paperwork, and returns without closing shelter custody.

Animal

Foster Caregiver

3 Placement Details

4 Documents

5 Final Review

3. Placement Details

Record the foster release date, expected return, and care instructions.

Placement Date / Time

Expected Return / Review Date

mm/dd/yyyy, --:-- --

mm/dd/yyyy, --:-- --

Foster Instructions / Notes

Diet, medication, activity restrictions, follow-up schedule, contact instructions, supplies issued, or other foster notes.

← Back

Save & Continue

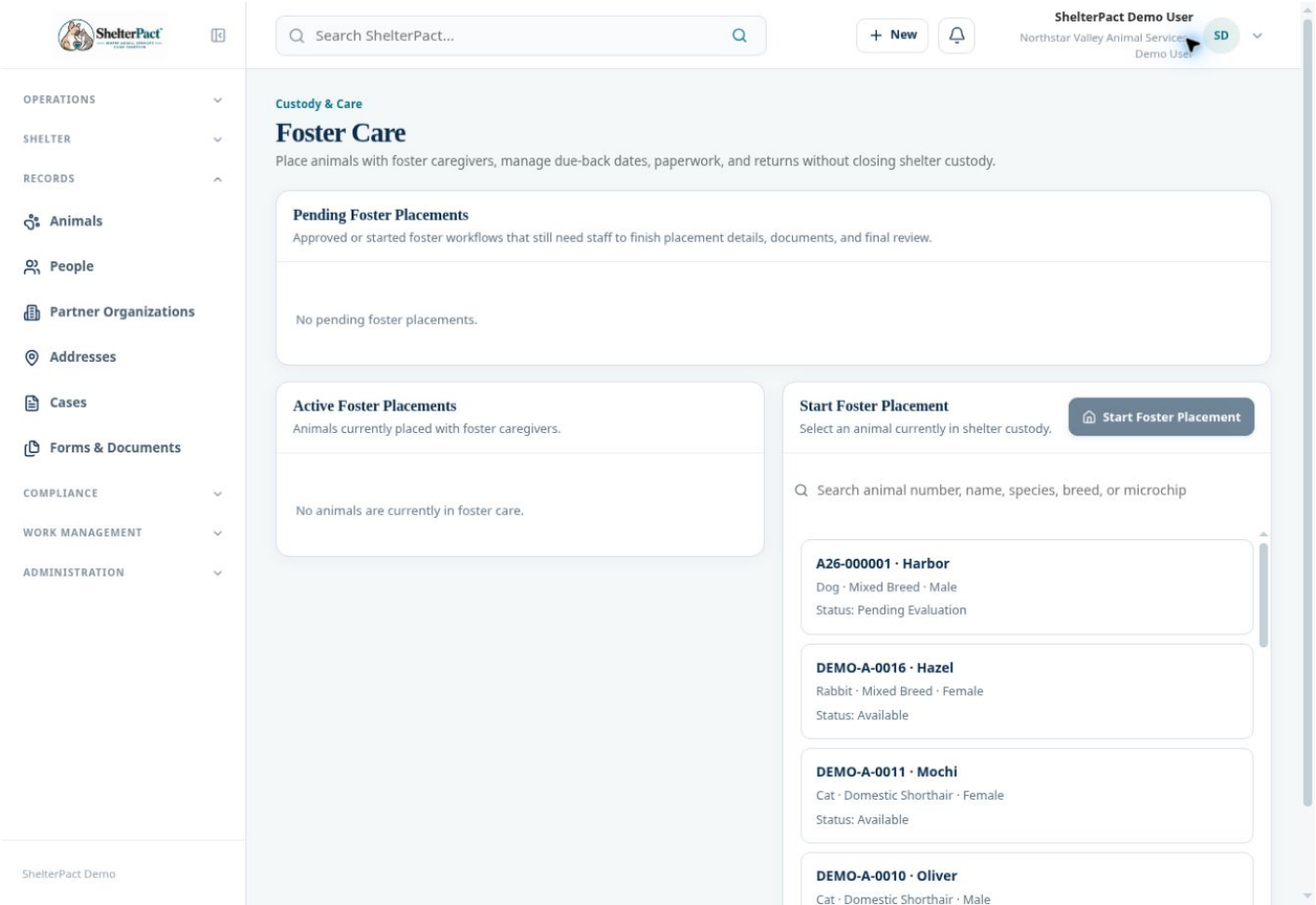
Close Workflow

Figure 2. Placement Details records release date, expected return/review, and instructions. (part 2 of 2)

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Figure 3. Foster Care separates pending and active placements from new placement work.



Practical checks

A person-animal Foster relationship alone does not complete a placement. A foster return is distinct from a new admission into custody.

Troubleshooting

What you see	What to check
The animal is already in an active placement	Review the existing placement before starting another. If the visible list and blocker disagree, refresh and ask an administrator to review the record.
The next step will not open	Complete the required selection or details on the current step first.

Transfer an Animal to a Rescue or Partner Organization

Rescue Transfers records a receiving organization, transfer details, financial review, documents, and final custody closure. Use the partner organization record as the destination.

Before you begin: Confirm approval, the receiving organization's active record and contacts, custody status, and release requirements. Open Movements & Outcomes / Rescue Transfers.

Step-by-step instructions

1. Select the animal in agency custody and Start Rescue Transfer, or open a draft in Recent Transfers.
2. At Animal, verify identity and custody. Resolve restrictions that block the transfer before final completion.
3. At Receiving Organization, select the correct active partner. Confirm it is the organization actually receiving the animal.
4. At Transfer Details, record the event information and notes required by the form. Confirm the effective date and destination details against the arrangement.
5. At Financial, review configured fees and required financial actions. Complete the review intentionally even when no amount is due.
6. At Documents, generate or review transfer paperwork and complete required signer slots and finalization.
7. At Final Review, verify receiving organization, financial review, documents, and current release readiness. Complete the transfer only when the handoff is authorized.
8. Confirm the completed transfer and the correct custody/outcome state. Retain the final paperwork and contact links for future follow-up.

Screenshots

Figure 1. Rescue Transfers selects animals in custody and provides access to recent workflows. (part 1 of 2)

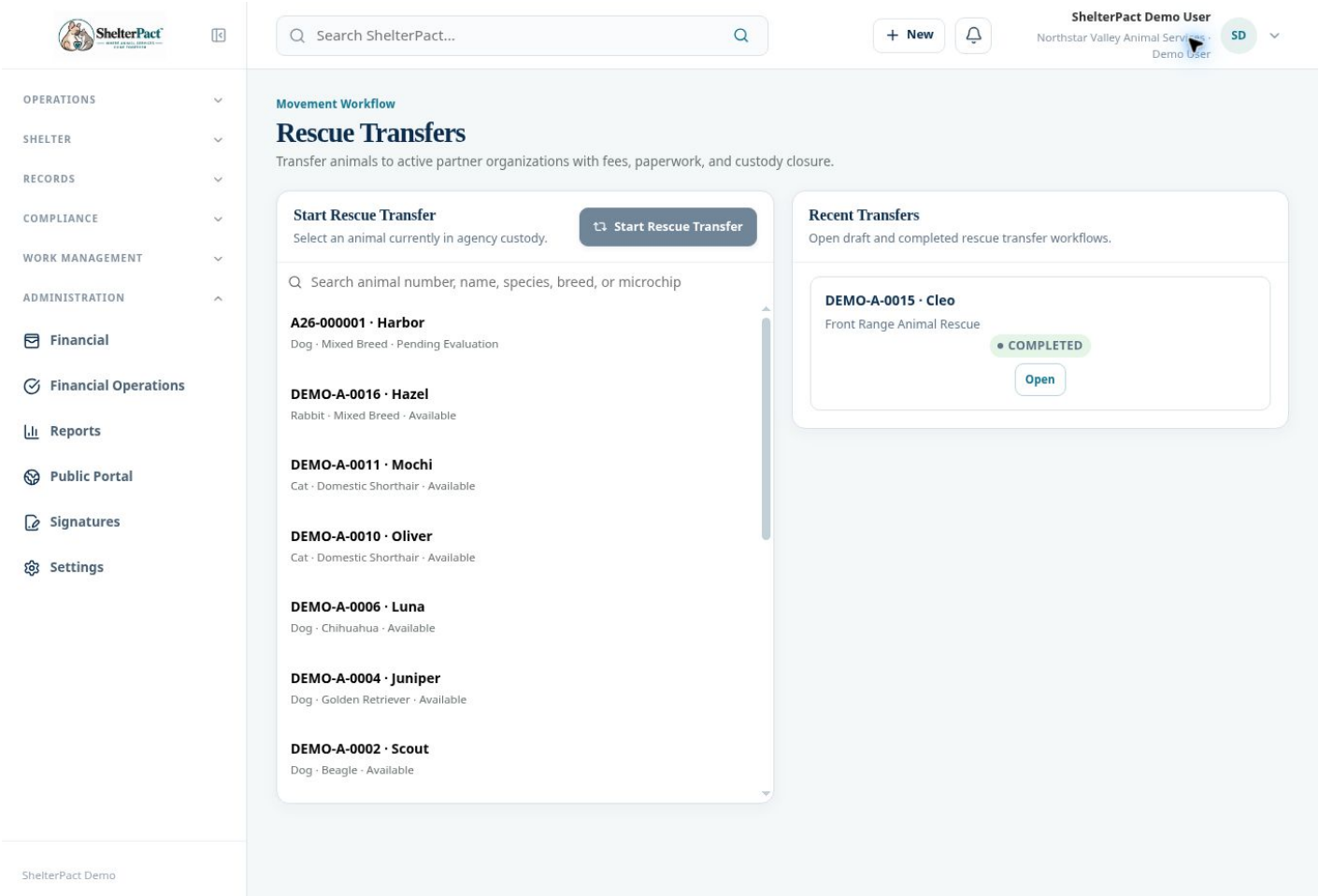


Figure 1. Rescue Transfers selects animals in custody and provides access to recent workflows. (part 2 of 2)

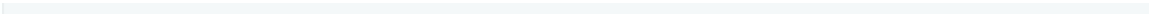


Figure 2. The completed transfer records the receiving partner and completion state. (part 1 of 2)

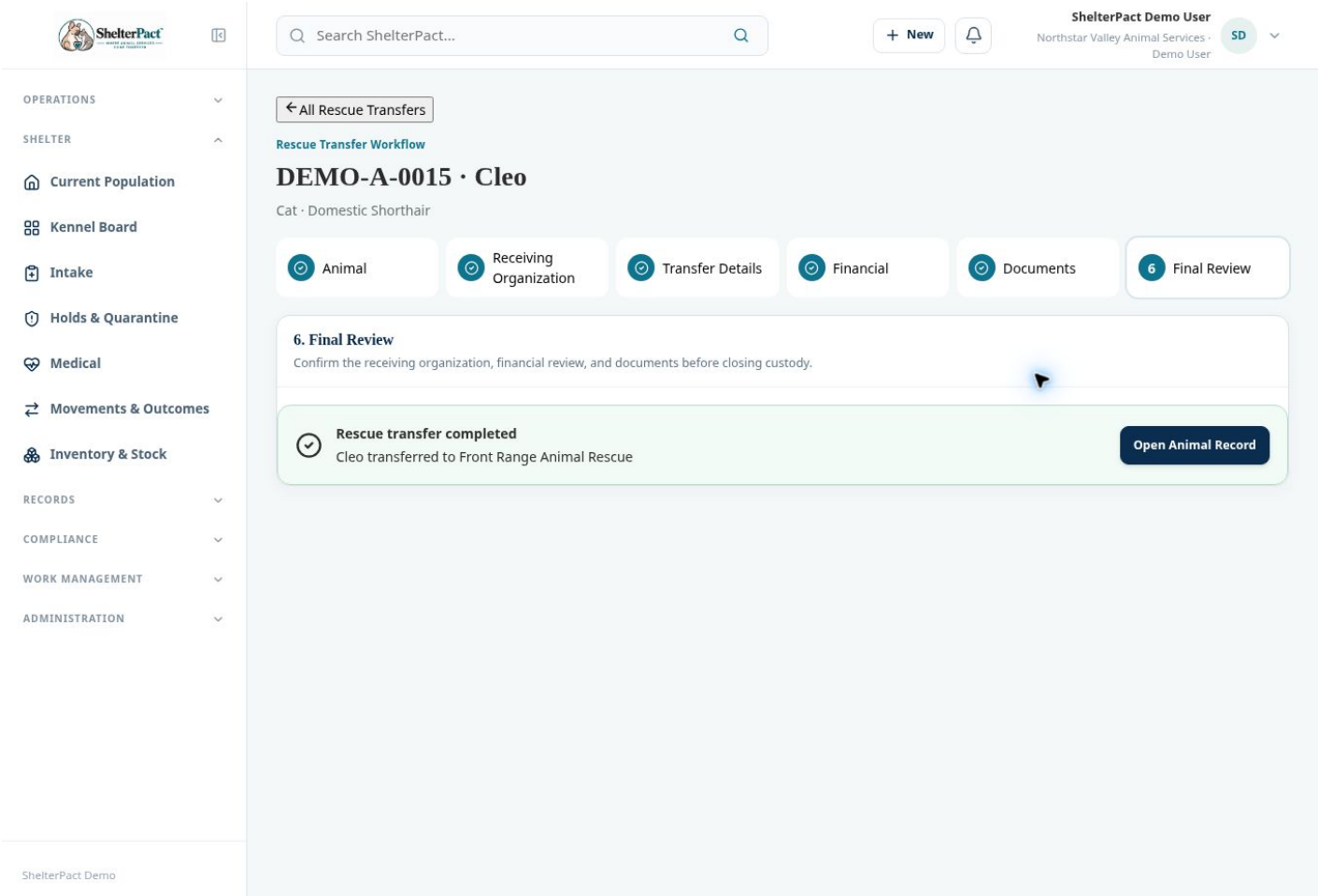


Figure 2. The completed transfer records the receiving partner and completion state. (part 2 of 2)

Practical checks

Do not substitute a person's name for an organization destination when the workflow requires a partner record.

Troubleshooting

What you see	What to check
The receiving partner is unavailable	Check Active status and the partner record before starting the transfer.
The workflow is still a draft	Complete its financial, document, and final review requirements; a draft is not a recorded custody closure.

Record Other Outcomes and Review Euthanasia Workflows

Other Outcomes records configured dispositions such as release, death in care, escape/missing, or another authorized closure. Euthanasia has a separate guided workflow for authorization and clinical documentation.

Before you begin: Confirm the animal, current custody episode, event authority, effective timing, and required documentation. This article explains software records, not clinical procedures.

Step-by-step instructions

1. Open Movements & Outcomes and choose Euthanasia for that workflow or Other Outcomes for another configured disposition.
2. For Other Outcomes, select Record Outcome and confirm the animal and active custody episode. Choose the disposition describing the actual event.
3. Complete the required recipient, destination, reason, dates, and notes shown for the selected type. Organization Outcome Types & Rules controls these requirements.
4. Review active blocking holds and resolve them only through authorized actions. Do not change the outcome type to avoid a legitimate restriction.
5. For Euthanasia, follow the guided authorization, procedure record, medical inventory, aftercare, document, and final review pathway using approved agency procedures and authorized staff.
6. Before final completion, review the animal, event facts, linked records, and required paperwork. Save or complete only the event that actually occurred.
7. Review the recorded outcome, staff identity, recipient/destination, and resulting custody state. Maintain supporting care and case records separately where required.

Screenshots

Figure 1. Euthanasia provides a separate guided pathway for authorization and supporting records. (part 1 of 2)

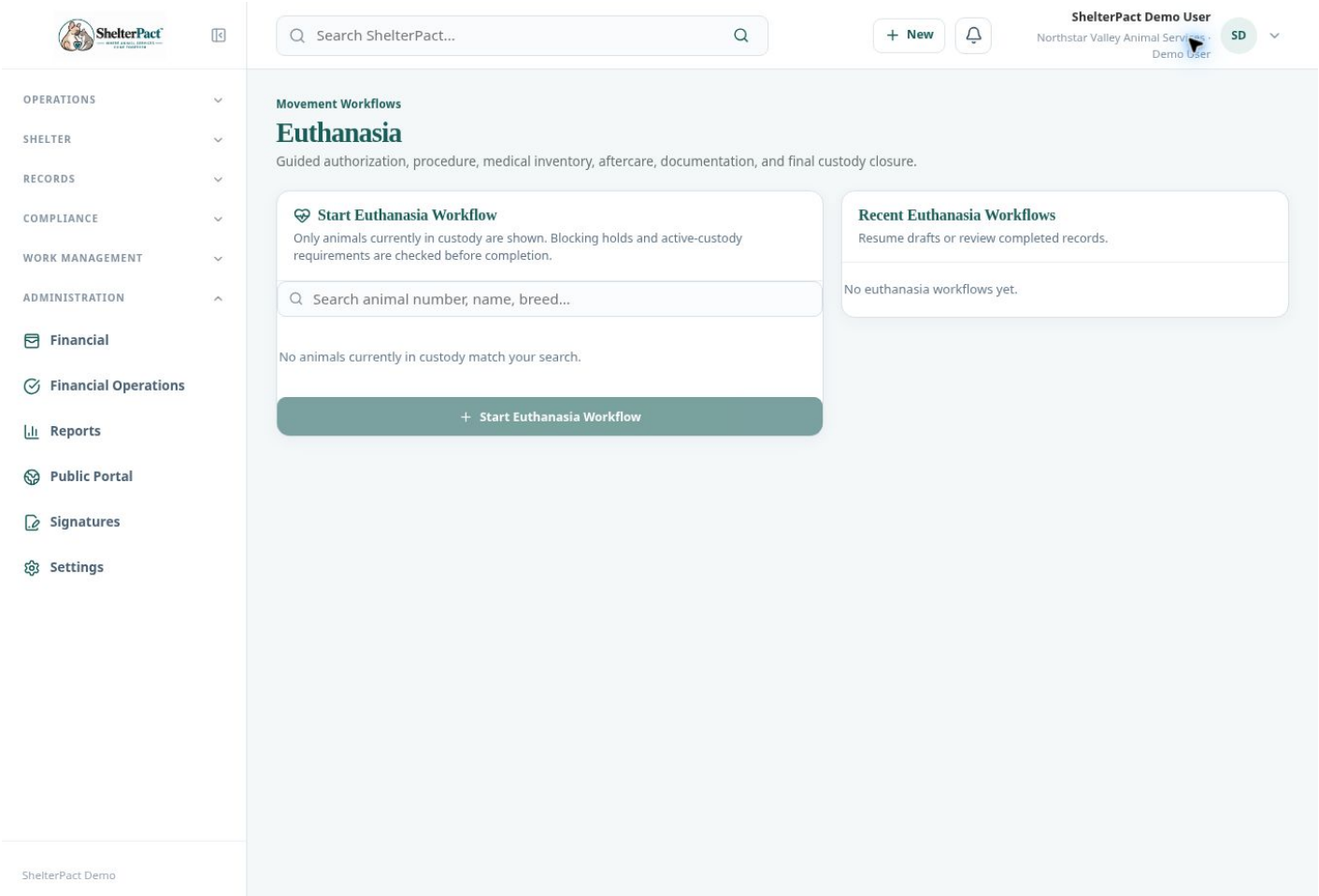


Figure 1. Euthanasia provides a separate guided pathway for authorization and supporting records. (part 2 of 2)



Figure 2. Outcomes records dispositions and linked recipients or destinations. (part 1 of 2)



OPERATIONS

SHELTER

RECORDS

Animals

People

Partner Organizations

Addresses

Cases

Forms & Documents

COMPLIANCE

WORK MANAGEMENT

ADMINISTRATION

Search ShelterPact...

+ New



ShelterPact Demo User

Northstar Valley Animal Services

Demo User

SD

Shelter · Disposition

Outcomes

Record the authoritative reason an animal leaves agency custody. Active blocking holds are enforced before custody can close.

Search animal, outcome, person, destination...

4 outcomes

Date	Animal	Outcome	Recipient / Destination	Performed By	Financial
9/18/2026, 9:54:15 AM	DEMO-A-0015 - Cleo DEMO-I-0015	● RESCUE TRANSFER Transferred to partner rescue	Front Range Animal Rescue	ShelterPact Administrator	\$ Checkout
9/18/2026, 9:54:15 AM	DEMO-A-0014 - Willow DEMO-I-0014	● ADOPTION Demo adoption	Taylor Hayes	ShelterPact Administrator	\$ Checkout
9/18/2026, 9:54:15 AM	DEMO-A-0009 - Milo DEMO-I-0009	● ADOPTION Demo adoption	Morgan Bennett	ShelterPact Administrator	\$ Checkout
9/18/2026, 9:54:15 AM	DEMO-A-0008 - Piper DEMO-I-0008	● RECLAIMED Returned to owner	Avery Carter	ShelterPact Administrator	\$ Checkout

ShelterPact Demo

Figure 2. Outcomes records dispositions and linked recipients or destinations. (part 2 of 2)

Practical checks

The permanent animal record remains after a custody episode closes. Do not create a new animal identity to reflect an outcome.

Troubleshooting

What you see	What to check
Required recipient or reason is missing	Complete the required information for that type rather than choosing an inaccurate type.
An outcome was recorded incorrectly	Use the organization's authorized correction process and preserve the audit history.